



Altro Puraguard™ warranty

Altro makes no warranties, whether express, implied or statutory, other than the warranty that the Altro Puraguard products sold by Altro are free from defects in materials and workmanship with normal use and service within the specified term after the installation date, when installed and maintained in accordance with Altro's recommendations.

This warranty is the sole and exclusive warranty provided by Altro and is in lieu of any other warranty of any kind, express or implied, including but not limited to any warranty of merchantability or fitness for a particular purpose. No waiver, alteration, additions or modifications of the foregoing conditions shall be valid unless made in writing and signed by an officer of Altro.

All statements, technical information and recommendations concerning products sold or samples provided by Altro are based upon tests believed to be reliable but do not constitute a warranty.

All products are sold, and samples of products provided, with the understanding that buyer has independently determined the suitability of such products for its purposes.

What to do in case of a problem

Buyer must contact the contractor who installed the product upon discovery of a problem with a product. If the contractor is unable to remedy the problem and Buyer believes the problem is covered by the warranty provided herein, or Buyer is dissatisfied with the contractor's response, Buyer must notify Altro in writing by certified mail of any failure to conform to this warranty within the specified term (see Term of Warranty overleaf) after the installation date and within thirty (30) days after the claimed defect first arises. Addresses are on the next page.

Buyer must retain all information and documents related to the problem until the matter is resolved. After Altro is so notified, Altro reserves the right to have an authorized Altro representative inspect and verify the defect. On receipt of notification, Altro shall correct any product that Altro determines is defective in materials or workmanship by, at its option, repairing the defective product or replacing such product from regular inventory product lines

Term of warranty

Subject to the specific limitations set forth below, Altro warrants that the product will not rust, rot, corrode, or require painting or refinishing (normal pigmentation and UV degradation excepted) under normal conditions of use for a period of One (1) year from the date of purchase. Provided that:

- It has been installed following the instructions detailed in the Altro Puraguard Installation Guide.

- It has been subjected to only normal wear and to no physical or chemical abuse.
- The registration form has been submitted to Altro fully completed within three months of installation.
- The limited warranty applies only to panels stored, applied, installed, and used in accordance with Altro's recommendations and specific installation instructions.
- Limited warranty does not include labor costs or miscellaneous costs for removal and/or replacement.

Exclusive remedy

Correction of non-conformities, in the manner and for a period of time provided above, shall constitute fulfillment of all obligations and liabilities of Altro to Buyer relating in any way to the problem. The remedies set forth in this instrument are exclusive and represent Buyer's sole remedy. Altro shall not be liable for special, indirect, consequential or incidental damages of any kind. Any action for breach pursuant to this warranty must be commenced within one year after the cause of action has occurred.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state or province to province. Some states or provinces do not allow limitations on how long an implied warranty lasts and they do not allow the exclusion or limitations of incidental or consequential damages so the above limitations or exclusions may not apply to you.

All warranties must be submitted within 90 days of installation.

What is not covered

- Improper installation or non-conformance with recognized standards of construction.
- Normal pigmentation fading to exposure of ultraviolet rays.
- Failure due to any adhesive, caulk, coating, or accessory.
- Unreasonable use or failure to provide reasonable maintenance.
- Damage while in the possession of the customer.
- Damage or loss due to acts of God, improper storage, catastrophic events such as fire, hurricane, or flood.
- A warranty that was submitted greater than 90 days after installation.

Warranty submittal form

To register your product warranty under the terms of Altro's North American Limited Product Warranty, complete the form below, save and email to support@altrofloors.com. Altro will return completed warranties via email unless another method has been requested.

Project name

Address

City

State

Zip

Specified by

Installed by

Installation date

Return warranty information to

Name

Address

City

State

Zip

Phone number

Email address

I have read the full terms of the Altro limited warranty, agree to them and have provided accurate and truthful information in order to process the warranty registration.

Signature

Complete one section below per product

Area type	Qty installed
Product Serial #	
Adhesive used	Adhesive batch/SN
Area type	Qty installed
Product Serial #	
Adhesive used	Adhesive batch/SN
Area type	Qty installed
Product Serial #	
Adhesive used	Adhesive batch/SN
Area type	Qty installed
Product Serial #	
Adhesive used	Adhesive batch/SN
Area type	Qty installed
Product Serial #	
Adhesive used	Adhesive batch/SN

Term of warranty

Altro Puraguard

1 year

Send defect claims to:

Altro USA
80 Industrial Way
Wilmington, MA 01887
USA

Altro Canada
6221 Kennedy Road, Unit 1
Mississauga, ON L5T 2S8
Canada

This area to be completed by Altro

Warranty #

Date:

Authorizing signature